



YingaTech UK Ltd. Privacy Policy

Last updated on the 7th of October 2017.

1. The company and products

YingaTech UK Ltd (“we”, “us” or “our”) takes a proactive approach to Data protection and the privacy of the users (“you”, “your’s” or “your”) of YingaTech UK Ltd’s services throughout all aspects of their experience. This privacy policy governs any personal Data collected through or used by one or more of YingaTech UK Ltd’s services and/or any personal Data collected through or used by one or more of YingaTech UK Ltd’s team members.

Any personal Data is protected and used in-line with the UK Data protection act 1998 and other applicable UK & EU legislation. By using any of YingaTech UK Ltd’s websites you consent to us using your Data as described in this policy.

2. Cookies

Our websites use cookies to better the user’s experience while visiting, by visiting any of our websites you agree to have cookies placed on your device. Cookies are small files saved to the user’s device that track, save and store information about the user’s interactions and usage of the website. This allows YingaTech UK Ltd’s systems to provide the user with a tailored experience while remembering which user you are.

Our websites & apps use tracking software to monitor our visitors to better understand how they use it. This software is provided by “Google” and is called “Google Analytics” which uses, amongst other methods, cookies to track visitor usage. Google Analytics is a web analysis service provided by Google Inc (“Google”). Google utilises the Data collected to track and examine the use of our services to prepare reports usage. Google may use the Data collected to contextualise and personalise the ads of its own advertising network. The software will save a cookie to your device in order to track and monitor your engagement and usage of the website however it will not store, save or collect personal information. You can read Google’s privacy policy here for further information [<http://www.google.com/privacy.html>]. Google will process your Data within the US.

3. What do we collect?

This website collects the following information:

Information you provide to us:

When you sign up for some of YingaTech UK Ltd’s products you may be required to enter personal information such as an email address, your name, your country, phone number, company name or date of birth.

Card or paypal information may seem to be collected by us however all card or other payment information is not handled by YingaTech UK Ltd. as described further on in this section.

Information we collect:

Our services may collect some personal information about you at certain times such as your country, information about your device, cookie information (as described in section 2), log information (primarily to assist in error investigations to prevent further errors, this information may include access logs and error logs along with data about your connection to our service), information that you have provided to us, information relating to any purchases you've made.

Payment information, entered online on one of Yingatech UK Ltd's products, is not stored or processed by YingaTech UK Ltd. Payments are secured and processed by Stripe, you can view their privacy policy for further information [<https://stripe.com/gb/privacy>].

4. How we use your information

We only collect and use information that is necessary for: the running of YingaTech UK Ltd's products; responding to a support request, complaint, or compliment; or to better assist you to choose a product. Your Data will only be used by the YingaTech UK Ltd team for these purposes and will be kept secure at all times in-line with YingaTech UK Ltd's internal security policies as described in section 5.

You have the rights, granted through the Data protection act 1998, to know exactly what information we hold about you and how it has and will be used for a small fee. To request this please contact the team.

5. Security

We take security very seriously and your Data is only accessible by the YingaTech UK Ltd team and necessary third parties as described in section 5. Any and all payment information is not stored by YingaTech UK Ltd. and is stored and processed by the third-party paypal.

We have strong security policies in-line with this privacy policy to ensure that your Data will always be kept secure and will have protection in place to ensure your privacy and your Data's security.

6. Disclosing your personal information

Your information may be disclosed to any of our employees, insurers, agents, officers, professional advisors, suppliers or subcontractors to the extent as reasonable necessary for the purposes set out in this policy.

Your personal information may be disclosed:

- to the extent that we are required to do so by law;
- when in connection to any prospective or ongoing legal proceedings;
- in order to exercise, establish or defend our legal rights;
- in line with any provisions in the Data protection act 1998;

We will never disclose your personal information to any third-party unless otherwise stated in this policy.

7. International Data transfer

Your personal information that we have collected may be stored, processed in and/or transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this policy and in turn the Data protection act 1998 and applicable EU legislation.

Personal information may be transferred to the United States of America which falls outside the European Economic Area. At all times reasonable precautions will be in place to ensure that your Data is protected in-line with the Data protection act 1998 and applicable EU legislation.

8. Data for Marketing

Your data may be anonymised and used in marketing materials for any of our products/services or generally for the company. The company and/or its staff may use designs or other work which we hold the rights to within corporate or personal portfolios for marketing purposes. This may be alongside publicly accessible information including, but not limited to, your company or individual name. An example scenario would be a website design portfolio showcasing your website's design, if your company or individual name was featured on this website it may be featured next to the design.

9. Changes to this policy

We reserve the right to change this privacy policy at any time, we advise you to regularly check this page to ensure that you're happy with any amendments made to this policy. We will aim to make efforts to notify you of amendments or other changes to this policy where possible.